

Paul James Promotions Limited

Terms & Conditions

CUSTOMER

On receipt of booking details, please check that all details are correct. If not, personal contact must be made immediately. Answer messages, fax or email can not be accepted for any alterations or cancellation of engagement.

A non refundable booking fee for the amount stated on the booking form must be paid to secure booking.

A booking is not considered final until booking form and booking fee have been returned and funds have cleared.

Cancellation at any time will result in the loss of the booking fee. Cancellations within thirty days of the event will require payment in full, and must be paid within seven days.

The outstanding balance is payable in cash on the day of the function unless otherwise stated. The person named on the booking form is responsible for all payments due to the artist.

In the extremely unlikely event of the artist having to cancel, Paul James Promotions shall make every possible effort to provide a replacement artist at the stated fee. If we are unable to allocate a suitable alternative, any fees paid to us by the client shall be refunded in full. This will be the full extent of our liability. PJP working as a third party will not be held responsible or any loss or costs incurred through non fulfilment of booking.

In the unlikely event that the artist's equipment should totally fail (excluding circumstances beyond our control i.e. a power cut) a pro rata refund will be given for the time remaining.

The artist shall require access to the function room at least sixty minutes prior to the start time and sixty minutes after scheduled end time to vacate the venue.

It is the client's responsibility to ensure the venue is equipped with at least one working standard 13 amp double socket, positioned within five metres of set up area.

It is the client's responsibility to ensure the good conduct of their guests, staff and customers. If at any time, before or during the event, we or the artist deem our persons or property to be under threat, we reserve the right to terminate our services without notice. In these circumstances, no refund will be made, and the fee will be due in full.

The client is responsible for any malicious damage or theft of equipment caused by any persons attending the event. In these circumstances, the client will be responsible for pursuing the matter with the individuals involved.

The clients will provide sufficient adult supervision of any children attending the event. The supervising adults will ensure that the children do not interfere with any equipment or prevent / hinder the artist's performance.

The performance times stated are final unless an agreement is made with Paul James Promotions prior to event.

The hirer is responsible for ensuring that refreshments, including cold water, soft drinks and snacks are provided to the artist and staff during the performance.

During the event there is a strong likelihood that photos and or videos will be taken for publicity purposes on our website. If you do not wish for photos to be published you must inform us in writing at least seven days before the event.

The artist and accompanying crew shall be dressed in a smart casual manor. If you have any special dress requirements, please specify at time of booking.

Paul James Promotions must be notified of any reengagement of any artist within twelve months of booking date. Direct booking will incur costs, to be paid for by the hirer.

I confirm that all booking details are correct, and that any amendments must be confirmed in writing no less than thirty days prior to the event. I understand that any amendments may affect the fee.

Paul James Promotions Limited

info@pauljamespromotions.com

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